**FAQ’S**

**Q:** What is the cost of the school?

**A:** The cost of each program is listed under the Description section of each program. The cost also depends on the program selected.

**Q:** How do I pay for courses?

**A:** Payments may be made through PayPal and Facebook Pay. Partial payments may only be made through Facebook Pay.

**Q:** What are the requirements to begin a course?

**A:** You must register to start your selected program and you must put down a deposit to begin.

**Q:** When may I begin a course?

**A:** Once your registration is complete and a deposit has been made, you may begin your course.

**Q:** How do I submit assignments?

**A:** Assignments are submitted through email to Heart Bible Institute University’s Gmail account.

**Q:** How long does it take to complete the programs?

**A:** Degree programs take longer than certificate programs. Students learn at their own pace, but are required to complete their chosen program within the time limits for each program. Specific time limits are given with each program.

**Q:** Where do I get the books required for each program?

**A:** There are links to the required books listed in each program that students will be given access to when registration and a deposit have been made.

**Q:** Are there other resources used in each program? If so, is there an added cost?

**A:** Videos are used, as well as, books for each program. These videos are included in the cost of the program.

**Q:** Who do I contact if I have other questions?

**A:** You may send an email to [sarahk.hbiuniversity@gmail.com](mailto:sarahk.hbiuniversity@gmail.com). Answers will be emailed back within 48 hours.